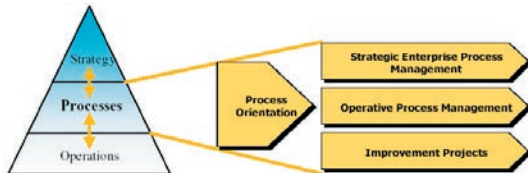


Achieve process management goals quickly and easily

QPR ProcessGuide is an interactive tool that empowers you to execute better performing processes. It allows you to plan, implement and commit your people to the successful achievement of process management goals.

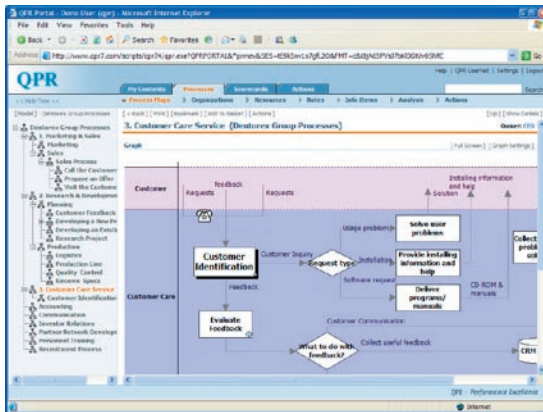
Radically enhance your success year after year

Effective process management can radically enhance the success of your organization at every level. Savings in both time and money can be achieved when it is implemented correctly. By improving efficiency, while providing you with even more committed staff and even more effective communication, process management provides a rational and continuous way for your business to excel year after year.



QPR ProcessGuide helps you execute better performing processes

Whether you are looking to reengineer and continuously improve your processes or perform quality and supply chain management, the QPR ProcessGuide can help. It is invaluable for knowledge management, six sigma and other development and change management initiatives.



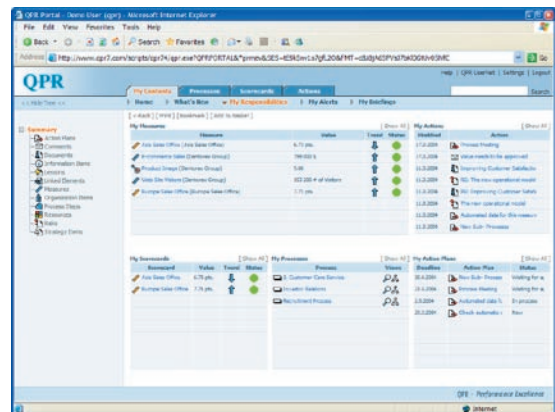
Makes creating effective models simple

The QPR ProcessGuide makes modeling easy. By using hierarchical modeling it simplifies higher process levels to give you a clearer picture. Its smoothly designed and easy to understand interface not only enables you perform effortless basic modeling; it also makes managing complex models straightforward. As each organization has unique needs, the QPR ProcessGuide also allows you to use your own modeling notation and principles. Our flexible default flowcharting notation is adaptable to the specific requirements of your organization too.

Communicate your processes more clearly

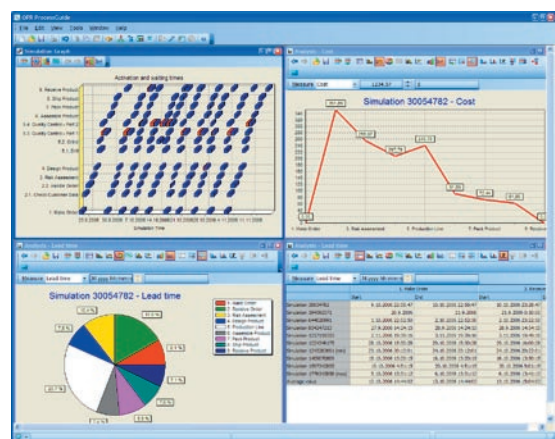
Ensuring that your personnel have a detailed understanding of your organizations processes and their role in implementing

them undoubtedly benefits all. The QPR ProcessGuide helps you reach this goal by clearly communicating your processes through your organizations' intranet, using efficient and automatic web publishing. As well as being able to access process descriptions anytime they want your people can view their own relevant process information too.



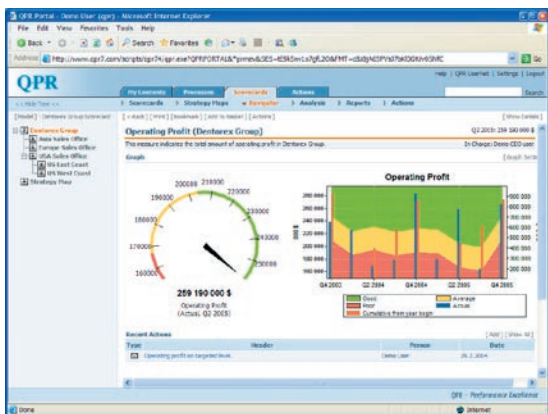
Gain a clearer view of your future

The ability to try out how your organization will perform under certain conditions is clearly priceless in planning for the future. QPR ProcessGuide gives you all you need to do just that. Not only does it contain a set of basic measures, but it allows you to define your own measures for gathering the data needed to analyze your processes. As well as enabling you to display and modify this data on a sheet, which performs a variety of calculations, QPR ProcessGuide can present the analysis of it graphically too. What's more, you can simulate how effective improved processes will be. This means that you can predict the results of potential operational changes, identify bottlenecks, validate plans and allocate resources without any risk.



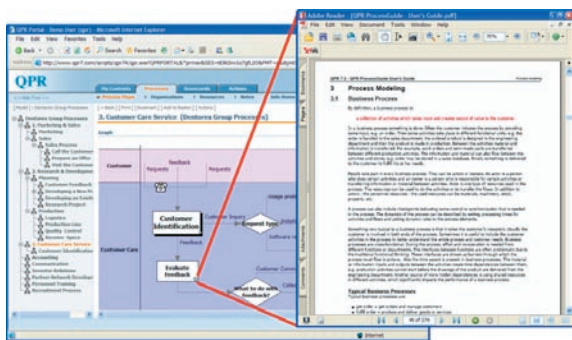
Create a complete process performance management solution

If you are looking to enhance your organizations performance, while developing more sophisticated and successful processes we can help. QPR ProcessGuide and QPR ScoreCard together form a complete process performance management solution. This unbeatable combination enables you to link your process models to targets and performance metrics. Additionally, you can share your organizations vision and strategy using methods derived from Balanced Scorecard principles.



Develop a solution that evolves with you

As your organization evolves you need a system that is flexible enough to evolve with it. QPR ProcessGuide promotes collaboration through a common web portal where users can contribute to the evolution of your processes by providing comments on process performance and improvements, while identifying risks and creating best practices. QPR ProcessGuide has also been developed to let you integrate external systems and documents to its models as information items. On top of this, it supports XML, meaning your process model can be exported or imported to virtually any system that offers similar support.



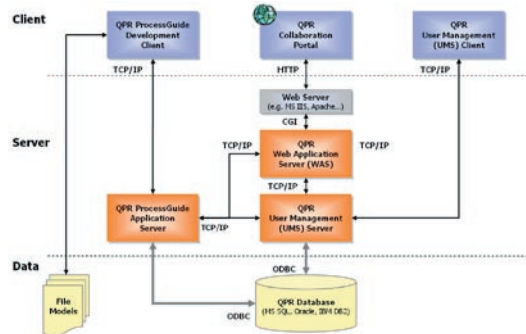
QPR as part of your IT Infrastructure

QPR delivers results fast

In today's fast moving world, getting your collaborative management solution up and running as swiftly as possible can be crucial to your organizations success. QPR ProcessGuide is not only quick to implement, but its simple to use process modeling interface lets you model your processes as soon as you define them. In effect, your organization can reap the benefits of your new business process management system from day one.

Technology that provides benefits quickly

The QPR Portal enables you to harness the power of your intranet and make material instantly accessible to all who need it. It provides you with a distributed multi-user system with user authentication, which is scalable from stand-alone to an organization wide solution. Every person you authorize has access to a wealth of information and can view the entire performance management model, discuss performance and input data through a web browser. The high level of security you need is maintained through use of individual authentication and user rights. Our multi tier architecture ensures that a globally shared operating environment is not only fast, but reliable too.



QPR - Delivering solutions worldwide

At QPR Software Plc., we have been helping world-class organizations to perform better for more than fifteen years. Our mission is to help people, communities and businesses achieve their goals. As a leading provider of human centric performance and process management solutions, we have enabled over 1000 SMEs, large organizations and multinationals in both the public and private sector to plan, implement, communicate and commit people to strategic ideas.

With QPR solutions you can execute better performing processes, get results fast and find out how QPR is easy to work with. Our applications significantly improve corporate decision-making at each organizational level. QPR 7 seamlessly combines Corporate Performance Management (QPR ScoreCard) and Business Process Management (QPR ProcessGuide) into a comprehensive QPR Collaborative Management Suite (QPR 7).

Based in Helsinki, Finland, and listed on the Helsinki Stock Exchange we are a global company with an extensive network of talented partners in over 50 countries worldwide. Our QPR Community has over 1000 specialists serving satisfied customers on every continent. If you are looking for a solution that can help drive your success to new heights, look no further than QPR - Quality. Processes. Results.

System Requirements

Operating system:

- Windows 2003
- Windows XP
- Windows 2000
- Mac OS 10.2 or later (Web Client Only)

Web browser:

- Microsoft Internet Explorer 6.0 (Windows)
- Mozilla Firefox 1.0.7 (Windows, Linux and Mac OS)
- Netscape 8.0 (Windows)

Database:

- Microsoft SQL Server 2000 / 2005
- MSDE 2000
- Oracle 9i / 10g
- IBM DB2 8.1
- Microsoft Access 2000 (for standalone use only)

Web Server:

- Microsoft IIS 5.0 - 6.0
- Apache 1.3.x
- Lotus Domino Server 6.5
- IBM HTTP Server 1.3.28.1 and 6.0

Supported languages

- English (US)
- Bulgarian
- Chinese (Simplified)
- Czech
- Dutch
- English (UK)
- Estonian
- Finnish
- French
- German
- Hungarian
- Icelandic
- Italian
- Japanese
- Latvian
- Lithuanian
- Polish
- Portuguese
- Russian
- Slovak
- Spanish
- Swedish
- Turkish

Please check latest requirements and languages at: www.qpr.com/products/techinfo.html

More information available from: customercare@qpr.com

www.qpr.com